Hiren Shudra

Technical Support Engineer

✉ shudrahiren8@gmail.com

📞 +91 7359910663 📍 Sutrapada,Gujarat

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Ⓠ Hiren-Shudra

🎓 Education

Technical Support Engineering (Full-Time),
Masai School
05/2022 – 04/2023 | Bengaluru

Diploma(Information Technology),
Government Polytechnic
08/2012 – 05/2015 | Gandhinagar

Higher Secondary School Certificate,
Shree Vivekanand Vinay Mandir School
06/2010 – 03/2012 | Sutrapada

🧠 Technical Skills

SQL | Operating System | Linux Commands

Shell Scripting | Troubleshooting

Debbuging | Installation | HTML | CSS

JavaScript | DSA

🧩 Soft Skills

Communication | Active Listening

Time Management | Teamwork

Problem Solving

🧩 Customer Service Skills

Critical Thinking | Customer Support

Empathy | Attentiveness

✏ Profile Summary

To work with a company and to use Customer Service Skills and Technical Skills to the best of abilities combined with perseverance, so as to contribute to the organization's growth and goal, as well as to attain professional goal.

📁 Projects

Github User Onboarding Process (Github),
Collaborative project with a duration of 2 days 🔗
Deployed link 🔗
About Website : GitHub is a code hosting platform for version control and collaboration. It lets you and others work together on projects from anywhere.
Tech Stack : HTML | CSS | RevealJS
Features
- Using framework of revealJS
- Used transition and design details

Areas of Responsibility
- Company research

Bitrix24 - Clone (Github),
Collaborative project with a duration of 5 days 🔗
Deployed link 🔗
About Website : Provides cloud services for all size of businesses that you can use through desktop or mobile applications.
Tech Stack : HTML | CSS | JavaScript
Features :
- Filtering functionality
- Pricing feature

Areas of Responsibility :
- Built Tools Page
- Built Pricing Page
- Built Solution Page
- Built Partners Page

🎸 Interests

Reading | Cricket

🌐 Languages

English | Hindi | Gujarati

📇 Certificates

Zoom Marathon Challenge Season 3 (ZMC) 🔗
Masai organize ZMC in every unit where we have to make 1 video each day for 26 days on any topic.

Zoom Marathon challenge Season 4 (ZMC) 🔗
Masai organize ZMC in every unit where we have to make 1 video each day for 26 days on any topic.